**PPG MEETING 8TH SEPTEMBER 2017**

**Present:** Dr S Sukmar (SS), Dr P Edmonds (PE), Julie Gordon (JG) Geoffrey Simmonite (GS), Cynthia Edwards (CE), Susan Green (SG), Douglas Hoyle (DH).

**Apologies:** Sharon Bradley (SB)

SS opened the meeting by introducing PE as our new GP Registrar. He explained to PE how the PPG worked and explained about the Rotherham PPG Meetings which DH and GS attend.

SS asked if there were any matters arising from the minutes of the last meeting. DH said that the answer machine still has not been altered to include times to contact the nurses by phone. JG has now amended the answer machine message to include the information regarding speaking to a nurse

SS asked if the group had any further thoughts on a Virtual PPG meeting as discuss at the last meeting, or spoken to members of the Stag Surgery PPG regarding this. DH said he had not seen anyone and no one had any further thoughts on this. There were no other matters arising from the minutes of the last meeting, so SS declared them to be a true record.

**Rotherham PPG Update**

SS asked DH to update the group on the last meeting of the Rotherham PPG. DH explained to the group about the New Rotherham Health record (Computer System). This would enable doctors and consultants at the hospital to update patient records immediately. GS said he could not see it working, and would the doctors and consultants put the information themselves on the computer. SS said it would be the secretaries that would transcribe the consultations on to the system. DH said this would be fantastic if hospital doctors had access to the latest information. SS explained that our system is Emis and the hospitals use System One, so it is important that they get both systems to talk to each other so everyone can access the same information.

GS said that IT Systems are not going to work if the information on patient records is not kept up to date. SS said we will have to wait and see to find out if our reservations on the system are founded. DH said that in the past Rotherham have wasted a lot of money on trying to get Computer systems to work.

DH told the group about Volunteer Health Ambassador Scheme. Full details are in the link below. Also GP Surgeries can elect to undertake minor operation such as Vasectomies removal of cysts, etc. SS said that with this scheme all patients from all surgeries could attend to have procedures done at the surgeries which elect to undertake these treatments. DH said that things seem to be going backwards as he was referred to hospital to then be told he would have to go to the stag surgery for his minor operation.

GS and DH gave an update on the New A&E. The data for how it is working was not ready for the RPPG meeting and they promise it will be ready for December 2017. They have been told that patients are still waiting a long time to be seen, but there is no official feedback only that there is no complaints been received. SS said they are still short of doctors and asking for any GP who would like to work there. The group discussed triaging at A&E so that anyone who goes that is not an emergency should be sent back to their GP. CE said her friend had to wait 6 hours and then was admitted on to a ward and kept in for 6 days.

GS said they were told at the RPPG that there is no shortage of GP. SS said this is not true as surgeries are struggling to recruit new doctors. There will be a shortage in future as doctors age 55 and above start to retire, and new doctors out of training only want to work 3 days per week. SS said that we are in a good position at our surgery with staff at the moment.

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DH told the group about a document which states that certain drugs will no longer be prescribed by GP`s so patients will have to purchase these themselves. These include Paracetamol, Antihistamines, and Vitamin D. SS that this will cut down on the cost to the NHS, if patients go to the pharmacies they should to be able to buy such as paracetamol in larger quantities that at the supermarket. DH asked if this was correct and is this happening. SS said this should be happening. DH said he would look on the NHS Website to check what it says. SG said that she was only allowed to buy 2 packets of Ibuprofen (12 Tablets) at the supermarket. SS told the group that leaflets are being sent out regarding this and we will ensure we will have some for the next meeting.

Please go on the links below for full information on the Rotherham PPG Meeting on 5th September 2017.

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[**C:\Users\jgordon\Desktop\September\_5th\_notes\_-\_Final[1].docx**](file:///C:\Users\jgordon\Desktop\September_5th_notes_-_Final%5b1%5d.docx)

[**C:\Users\jgordon\Desktop\Clinical\_Thresholds\_Phase\_2[1].docx**](file:///C:\Users\jgordon\Desktop\Clinical_Thresholds_Phase_2%5b1%5d.docx)

**Staff Changes**

SS informed the group about all the changes we have in our staff, as follows:

Dr Elizabeth Doole has finished her training and has now joined us as a salaried GP, for 3 days per week. She will be working 1 day at Thorpe Hesley and 2 days at Rawmarsh.

Dr Hillier has reduced his working week down to 4 day, and will not be working on a Wednesday.

Dr O’Leary is staying the same and working 4 days per week.

Dr Sarah Peart has joined us as a salaried GP and will be working 3 days per week at Rawmarsh.

Dr R Spozynski who was a long term locum left in August.

Anita Albutt one of the practice nurses has retired and we now have Danielle a new nurse who Gill is overseeing her training. We also have Julie and Amy as Healthcare Assistants.

We also have two new receptionists Pauline and Nicola.

Angela one of our secretaries has left to go and live in Mablethorpe, so Teresa who was a receptionist has joined Maureen as a secretary. Laura is also training to work in the secretaries’ office, so they have cover for holidays.

SS told GS that he had passed on his praises to Amy as minuted in the last meeting.

GS said that he would like to say how marvellous one of the young receptionist was at ensuring he got his prescription early before the weekend.

SS said that we are changing the way we are working and starting to do more telephone consultations at Rawmarsh. DH asked if we would be doing triaging at Rawmarsh, but SS said no only at Thorpe Hesley. He told them that triaging is done 3 days per week at Thorpe and 2 days are normal surgeries.

**Building Plans**

SS updated the group on our bid to gain another consulting room. NHS England now wants 3 quotes and JG is meeting with builders to obtain these, but it is difficult to obtain these. Once NHS England approve the plans and quotes then we will be able to go ahead with the alterations. We are now struggling for rooms for clinicians to use.

**Quality Contract**

SS explained how GP budgets have been cut, and now how surgeries have been put into clusters to try and obtain funding back. We have to provide evidence of the work carried out to meet the criteria set out by the CCG.

**Mental Health**

There are promises that this service will improve, and more funding will be put into this. DH said that eating disorders have been discussed , but there seem to be more and more fast food places opening which does not help.

**Medicine Management**

SS told the group of a scheme where the CCG help fund training Pharmacist to work in surgeries to help with the shortage of doctors. These would need mentoring and the funding would be reduced over 3 years. This would be expensive, and the pharmacist would work at various surgeries.

**Physician Associates**

SS reminded the group regarding our practice taking a physician Associate. These are graduates who have trained in Sheffield, and will at a level between a nurse and a doctor. We have signed up for this next year, they will be a dependant practitioner, and will need mentoring. This has worked in American, and now it is being trialled here.

**CQC Visit**

DH said he had noticed our certificate from CQC in the waiting room and we were now classified as Good. SS said yes the practice had worked hard together to achieve this status.

There was no other business and so the meeting was closed.

Next Meeting 6th December 2017 at 1:00pm.