**PPG MEETING 06/12/2017**

Present: Dr S Sukumar (SS) Cynthia Edwards (CE) Julie Gordon(JG)

Apologies: Susan Green (SG) Douglas Hoyle (DH) Sharon Bradley (SB)

SS opened the meeting with apologies for the people who were unable to attend. It was decided that for future meetings JG would ring the day before to make sure they can attend for the booked meeting

Minutes of the last meeting were read and found to be a true and accurate account.

**Staffing**

SS informed the meeting that one of our receptionist’s Sarah had left, and we now had Bethany to replace her. Bethany is currently going through her training with Karen the reception supervisor.

**Building Update**

We have been informed by NHS England that some funding will be available and they have agreed to us providing new quotes to obtain 2 new consulting rooms. JG has contacted the builders to provide these, and once received will forward them to NHS England.

We have been informed by Rotherham Council Environmental Health that we must make the outside of our building tidy and remove all rubbish, glasses and food packaging. Dr Hillier has been out with a grabber picking up all the litter. This is to be particularly bad after the weekend when the local pubs are busy.

SS said that we are having a problem with the patient toilet, with patients putting nappies, sanitary products and baby wipes down the toilet which then blocks it up. So far since January it has cost the practice over £1000.00 to have this unblocked. We are now keeping the toilet locked and patients must ask for a key to use this.

SS spoke about the car park, and now how busy it is which makes it difficult for patients to park, especially with the double yellow lines. If anyone is having problems parking then they could speak to their MP to see what could be done.

**Care Navigation**

The receptionists are having training in care navigation where they can ask a few questions and direct patient to the most suitable service for treatment. A message will be put on the answer machine to inform patients this is with the doctor’s authority. The Saturday/Sunday hubs for patients, to be seen at a weekend, at a designated surgery are being pushed and anyone with an acute problem can be booked into these. Extended Hours at our surgery are 4 surgeries per week starting at 7:00am. The CCG are sending out surveys to practices and to the public asking what they would like to happen. We have replied to say we would like to continue as we are.

**NHS Changes**

SS explained that we are part of a commissioning group at the moment with Magna, Brookfield and Blyth Road Surgeries. This is going to change and we will be in a group with Dr Page, Crown Street Swinton, and Market Surgery, Wath. The District Nurses will then be based at Rawmarsh for our group which will make less travelling for them.

SS spoke about Winter Pressures, and we have put in place cover for this with the doctors we now have, and we should be in a good position to cover any extra demand that may be needed.

Flu injections have had a very good uptake and we are still giving them to patients that fall within the right criteria .

CE asked about appointments, and wondered if some patients took them for trivial things which could be sorted by themselves. SS told her that is where the care navigation would help, and also now we are doing more telephone consultations.

There was no other business, and JG will let everyone know when the next meeting will be in the new year.

 Please read the notes sent by DH from the last Rotherham PPG Meeting. We will discuss at the next meeting.

**Rotherham PPG Update**

Just a few notes re the Carlton Park meeting.

There was a presentation from a Lizzie Cardis about patient choice. It all sounded very good being able to choose your Hospital and the chance to be to moved nearer home to recover if you had chosen an hospital further afield to carry out your operation, the meeting was split on the sustainability of the scheme.

Once again the information on feedback re the new Urgent care centre was put back to the next meeting.

We were informed that Stroke Acute Care would be covered by Doncaster and Sheffield in the first 72 hrs.

The number of replies re the GP survey had reached 1300.

Ian Atkinson Deputy Chief Officer RCCG gave a presentation on the 2018/2019 commissioning plans, to much to put in the minutes. Main point is the savings that have to be made, £75 million over 5 years, savings of £15.9 million between 2017/ 2018.

He also stated in his report that Rotherham  is the 52nd most deprived out of 326 districts and 50,370 residents in Rotherham live in the most deprived 10% of England.